

## Creating a Learning Coach My Info/Online School Account

Most families set up their username and password when they complete the online enrollment and take the placement tests. If you created a username and password at that time, you will use the same information to log into My Info <http://myinfo.k12.com> or the Online School <http://login-learn.k12.com/>.

If you did not complete the online enrollment, you will need to obtain a registration id (8 digit code in a letternumberletternumber-letternumberletternumber pattern) from K12 to set up your account. This is usually received through your personal e-mail. In addition to the registration id, you'll use the phone number that you provided during enrollment to complete the setup. If you have forgotten your username/password or need assistance setting up your account, please contact K12 customer care at 1-866-K12-CARES for assistance.

Go to <http://login-learn.k12.com/> to begin:

**Returning**  
Log in now using your existing K<sup>12</sup> online account.

User Name:   
[Forgot user name?](#)

Password:   
[Forgot password?](#)

[Log In](#)

**New**  
Begin by setting up your K<sup>12</sup> online account.

[Set Up Your Account](#)

Choose “Set Up Your Account” to continue.

**1 Enter registration ID** **2 Set up your account** **3 Set up your students' account**  
*(Optional)*

Please register a user name and password in order to have secure access to the K<sup>12</sup> Online School. To register you will need your registration ID and phone number. Registration is a one time process.

Enter your registration ID below. Your ID was either e-mailed or mailed to you following your enrollment.

Registration ID:  -  (ex:A1B2-C3D4)

Enter the phone number you supplied to us when you enrolled.

Phone number:  -  -

[Continue](#)

Have you already set up your account?  
[Go to Log-in](#)

On this screen, enter the registration ID. You will also need to use the phone number that you originally provided during the enrollment process. After selecting “Continue,” you will be asked to create a unique username and password. Be sure to write this information down, because it will be the username and password that you use to log in to My Info as well as the OLS in the event that My Info is unavailable.

If you have any problems setting up your account or accessing the OLS or TotalView School, please contact K12 customer care at 1-866-K12-CARES for assistance.

Good luck and Welcome to K<sup>12</sup>!